

# The ReBuilder, Prescriptions, and Insurance



As of 1/1/17, The ReBuilder<sup>®</sup> is now a prescription medical device, and may be purchased only on the order of a licensed healthcare provider. (If you are ordering from outside the U.S., a prescription is not necessary.) The term "licensed healthcare provider" (LHP) includes, but is not limited to: Medical Doctors, Osteopaths, Chiropractors, Naturopaths, Acupuncturists, Psychologists, and Psychiatrists. The actual scope of professional licensing varies from state to state.

## **PRESCRIPTIONS**

**If You Have a Licensed Healthcare Provider...** simply obtain a prescription from him/her, and then email us, fax us (888-308-9760), call us, or just enter that Rx Number in the order form upon check out. (we'll confirm)

Your healthcare practitioner may not be familiar with the ReBuilder. If they should require more information, we recommend that you refer them to this website, or print this page for him/her. We welcome their phone calls and are happy to have a conversation with them about the ReBuilder.

After you have received a written order for an Rx, you're ready to contact us to get your ReBuilder.

### **If You Do Not Have a Licensed Healthcare Provider...**

Please contact us. We may be able to locate a physician near you that is familiar with the ReBuilder.

Note: We are currently offering a **\$50 instant rebate** off the price of your ReBuilder to go toward the cost of your ReBuilder prescription consultation!

### **Sample format and codes your physician will need for forms are as follows...**

**Diagnosis:** "chronic intractable pain" (DX Code: 338.4)

[Other Possible Diagnosis Codes: "Other Chronic Pain" (DX Code: 338.29), "Unspecified Idiopathic Peripheral Neuropathy" (DX Code 356.9) ]

#### **Sample Rx Prescription Language:**

- "ReBuilder Model 300 (**DME Code E0720**) for treatment of chronic pain
- "ReBuilder Model 2407 (**DME Code E0730**) for treatment of chronic pain
- "ReBuilder Conductive Garment Socks (Left and Right) (**DME Code E0731**)

**FDA description for ReBuilder is:** "TENS, ReBuilder, brand specific for chronic pain. (no generic substitutions)

**FDA description for ReBuilder Garment:** Description is: "TENS or NMES with conductive fibers separated from patient's skin by layers of fabric". And/or... "Area to be treated is too large for the normal electrodes." And/or... "Patient cannot tolerate the adhesives of normal conductive electrodes."

For insurance purposes, ask for this also...

**Medical Necessity:** "This device is medically necessary for the treatment of intractable pain unresponsive to drugs, surgery, and/or physical therapy. Patient has responded well to this treatment."

**If you are NOT pursuing insurance reimbursement for your ReBuilder purchase, you may skip the next section.** Just contact us to order your ReBuilder. You'll receive it in 2-4 business days.

# INSURANCE

Unfortunately, Medicare is currently unavailable for coverage.

**Blue Cross, Blue Shield, and other private plans:** ReBuilder treatments in a clinic and *re-imbusement for home* use are routinely covered by most insurance companies under the codes used for electrical stimulation.

**We do NOT bill your Insurance Provider.** In our ongoing efforts to keep the cost down for the ReBuilder, we do not provide staffing to enable us to interact with insurance companies on your behalf. (We do sometimes provide them with needed codes if they call us.) NORMALLY, you will have to purchase the ReBuilder yourself, then file a claim for reimbursement. However... IF your provider will pay an "out of network" supplier, then they just might pay us directly, up front, so we can send your ReBuilder without any money out of your pocket. (or perhaps with a deductible... every case is slightly different!)

The ReBuilder is fully registered with the FDA as both a TENS device for 'chronic pain', and separately as an EMS device (Electrical Muscle Stimulation) for 'muscle atrophy with intact nerve'. *Most insurance companies recognize, understand, and prefer the TENS description.* [NOTE! Although the FDA lists the ReBuilder as a TENS device because of their limited number of classifications, the function of the ReBuilder is exactly the opposite of a common TENS unit. TENS is meant to close nerve channels, while the ReBuilder is designed to open and re-establish nerve channels.]

Most major private plans will pay 80-100% of the cost in a single payment. (Every plan is different.) Some people purchase their ReBuilder, use it for 30-60 days successfully, and then file a their claim. This is because any progress or improvements in the condition can be noted in the prescribing physician's "Letter of Medical Necessity". This strengthens the claim, reducing possibility of denial.

Sometimes an insurer will not cover "out of network" purchases (a supplier of their own), or purchases from a non-registered D.M.E. supplier. (\* D.M.E. = Durable Medical Equipment) A D.M.E. agent supplies and sells medical equipment and bills insurance on your behalf. We are NOT a registered DME supplier who bills insurance. Nor is the factory. Currently there are no DME Billing Agents that carry the ReBuilder.

**Contact your provider if you are unsure if it is covered...** *In order to know exactly IF and HOW MUCH will be covered*, please contact your health care provider and ask what your coverage is for a "TENS device for pain. The DME Code is E0720". (The cost is \$799 or \$1199 right now, ask if there is a cap.) They may know about the ReBuilder already. Also, get the forms you will need to file your claim.

## Related billing codes for your Doctors and Providers

**DME Codes:** (Durable Medical Equipment)

**E0720, TENS, Brand specific, ReBuilder Model #300**

**E0730, TENS, Brand specific, ReBuilder Model #2407**

**E0731, Conductive garment** (gloves and socks) for TENS or NMES with conductive fibers separated from patient's skin by layers of fabric. And/or... Area to be treated is too large for the normal electrodes. And/or... Patient cannot tolerate the adhesives of normal conductive electrodes.) (KX - Specific Required Documentation on File, Letter of Med Necessity)

**E0745, EMS, ReBuilder, Brand specific**

**A4595** TENS supplies, 2 lead per month

**A4630** Batteries, TENS owned by patient

**A4556** Electrodes

**A4557** Lead wires

**CPT Codes:** (Current Procedural Terminology)

CPT for attended electrical stimulation: **97032** (requires dozens of visits)

CPT for unattended electrical stimulation: 60283 (home use)

CPT for patient training: 64550 Chronic, intractable pain

## More Information on The ReBuilder

This link is a good introduction to the ReBuilder <http://peripheralneuropathytreatments.com/therebuilder.htm>

This link is a more detailed look: (for doctors) <http://peripheralneuropathytreatments.com/rebuilder-physicians.htm>

Here are a few Clinicals... <http://peripheralneuropathytreatments.com/study-ctca.htm>

<http://peripheralneuropathytreatments.com/study-DrA.htm>, <http://peripheralneuropathytreatments.com/study-se.htm>